

PTO/SB/08A (10-01)

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known			
		Application Number	10/687,702		
		Filing Date	October 20, 2003		
		First Named Inventor	Robert Scarano		
		Art Unit	2643 2654		
		Examiner Name	Not Yet Assigned V. Paul Harper		
Sheet	1	of	1	Attorney Docket Number	436.007/09903737

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
UPA	AA**	US-6,185,527-A1		PETKOVIC et al	1, 5, 7, 8, 28, 30, 34, 36, 37
UPA	AB**	US-2001/0040942-A1	11-15-2001	GLOWNY et al.	Paragraph 42 - claims 22, 23, 29, 51, 52, 58

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
UPA	BA	EP 0 833 498 A2		KEENAN et al.	57, 58	

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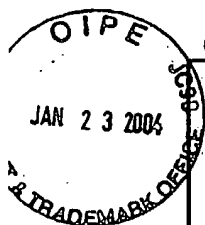
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NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog; etc), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
UPA	CA	FRAKES et al., "Information Retrieval Data Structures & Algorithms", Prentice-Hall, 1992, ISBN 0-13-463837-9, pages 264-268.	
UPA	CB	CLEMENTS et al., "Phonetic Searching of Digital Audio", Fast-Talk Communications, Inc. [retrieved 2002-08-04]. Retrieved from the Internet: < http://web.archive.org/web/http://www.fast-talk.com/technology_how.html >, pages 1-10.	

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¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

Examiner Signature	<i>V. Paul Harper</i>	Date Considered	9/24/03
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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Sheet	1	of	1
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Complete if Known

Application Number	10/687,702
Filing Date	October 20, 2003
First Named Inventor	Robert Scarano
Art Unit	2654
Examiner Name	Not Yet Assigned V. Paul Harper
Attorney Docket Number	436.007/09903737

U. S. PATENT DOCUMENTS

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		Number-Kind Code ² (if known)			
CPH	AA	US-5,535,256	07-09-96	Maloney et al.	
CPH	AB	US-5,638,489	06-10-97	Tsuboka	
CPH	AC	US-6,603,854	08-05-03	Judkins et al.	
CPH	AD	US-6,263,049	07-17-01	Kuhn	
CPH	AE	US-6,408,064	06-18-02	Fedorov et al.	
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CPH	AI	US-5,884,259	03-16-99	Bahl, et al.	
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Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
	BA					

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CPH	CA	"VorTecs Uses Fast-Talk to Power Intelligent Communication Solutions" pages 1-3	
CPH	CB	Geoffrey Giordano, "Integrating a Call Logger Into the Modern Contact Center", December 3, 2001, pages 1-6	
CPH	CC	Jeffrey Kingdon, "Computer Telephony Integration", November 28, 2001, pages 1-7	

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Examiner Signature	V. Paul Harper	Date Considered	9/27/04
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